



## McDONALD'S MALAYSIA – McD APP REWARDS CHALLENGE

### TERMS AND CONDITIONS

#### A. Schedule to Conditions of Entry

1. <b><u>Organiser:</u></b>	GERBANG ALAF RESTAURANTS SDN. BHD <b>198001011565 (65351-M)</b> ("McDonald's Malaysia")
2. <b><u>Activation Name:</u></b>	McD App Rewards Challenge
3. <b><u>Activation Period:</u></b>	The Activation starts at 10:00:00 on 01/11/2025 and ends at 23:59:59 on 31/12/2025. The Organiser reserves the right to end the Activation earlier or extend the Activation Period at its own discretion.
4. <b><u>Eligibility:</u></b>	<ol style="list-style-type: none"><li>1. This Activation is open to all individual legal residents of Malaysia aged 18 years and above as at the start of the Activation Period, and with a valid identification document and residential address in Malaysia.</li><li>2. The Organiser shall reserve the right to request for evidence of identification documents</li><li>3. Employees of McDonald's Malaysia, their immediate families, affiliates, subsidiaries, related agencies and suppliers and/or persons living in the same household are ineligible to join the Activation.</li></ol>
5. <b><u>Entry Method:</u></b>	<ol style="list-style-type: none"><li>1. To participate in the Activation programme, participants must spend a minimum of RM10.00 (inclusive of tax) and above with a valid account on the McDonald's App.</li><li>2. Upon spending a minimum of RM10.00 on the McDonald's App, the user will be automatically opted into participating in the Activation.</li><li>3. Qualified customers who completed at least three (3) or five (5) orders during the Activation Period will be eligible to receive the corresponding Rewards.</li><li>4. Each customer is entitled to a maximum of two (2) rewards per month during the Activation Period. Order count refreshes each month.</li><li>5. Valid for purchases made on the McDonald's App via Dine-In, Takeaway, Drive-Thru, Order &amp; Collect and McDelivery.</li><li>6. Entries are not valid for purchases made on 3<sup>rd</sup> party delivery operators such as GrabFood, FoodPanda, or ShopeeFood.</li></ol>
6. <b><u>Entry Deadline:</u></b>	<ol style="list-style-type: none"><li>1. All Entries must be received by the Organiser within the relevant timestamps:<ul style="list-style-type: none"><li>- Start: 10:00:00 on 01/11/2025</li></ul></li></ol>

	<p>- End: 23:59:59 on 31/12/2025</p> <p>2. All Entries will be considered valid from the timestamp payment is received. All Entries received outside the Activation period will be automatically disqualified.</p>
<b>7. <u>Rewards:</u></b>	<p>a) The Reward will be as follows:</p> <p>i) Tier 1: Upon completing the 3rd order, customers will be eligible to get a FREE French Fries (M).</p> <p>ii) Tier 2: Upon completing the 5th order, customers will be eligible to get a FREE 6pcs Chicken McNuggets® (Ala carte).</p> <p>b) The Reward will be automatically credited to the user's McD App account on the 3rd and 5th orders within a week.</p> <p>c) The McD App will indicate the expiry date for the Reward, and the Reward must be redeemed by the given dates available at McD App or as per this Terms &amp; Conditions.</p> <p>d) Rewards are not transferable or exchangeable for cash, in part or in full. The Organizer reserves the right to substitute any reward with that of a similar value at any time without prior notice.</p> <p>e) The Organizer reserves the right, at its sole discretion, to remove, reject or disqualify the redemption of the Rewards if it finds it violating any of the terms or any applicable laws or regulation.</p>
<b>8. <u>Additional Terms:</u></b>	<p>a) The Organizer excludes its responsibilities and all liabilities arising from any postponement, cancellation, delay or changes or modification to the Activation or prizes or due to any other unforeseen circumstances beyond the Organizer's control such as governmental interference, civil commotion, riot, war, strikes, act of terrorism (including but not limited to any act of violence, hostility, national emergency, occurrence of any epidemic/pandemic outbreaks) and for any act or default by any third-party suppliers or vendors.</p> <p>b) The Organizer shall not be liable for any loss or damage that occurs to the prizes during the delivery process. Any other additional costs (i.e. travel expenses, transportation cost, duties and taxes) involved to redeem or collect the prize shall be borne by the winner at their own cost.</p>

This Schedule to Conditions of Entry must be read together with the Conditions of Entry and Privacy Notice available at <https://www.mcdonalds.com.my/contest>, collectively "**Terms and Conditions**" and shall be binding on all participants who participate in this Activation (hereinafter referred to as "Participants", "Participant", "You", "you", "your").

By participating in the Activation, you have read and agreed to the **Terms and Conditions** and the processing of your Personal Data in the Privacy Notice.

-----

## **B. Conditions of Entry**

### **1. Introduction**

- 1.1 This Conditions of Entry are to be read together with the Schedule to Conditions of Entry. To the extent that there is any inconsistency between these conditions of entry and the Schedule to Conditions of Entry, the Schedule to Conditions of Entry prevails. The Conditions of Entry and the Schedule to Condition of Entry shall collectively be referred to as the "Terms and Conditions". Each capitalized term not otherwise defined herein shall have the meaning ascribed to such term in the Schedule to Conditions of Entry. Defined terms will be used singular or plural as the case may be.
- 1.2 The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Activation Period, make Prize substitutions, cancel, terminate or suspend the Activation in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Activation will constitute their acceptance of the Terms and Conditions (as changed).
- 1.3 The Organiser's decision on all matters relating to the Activation including judging and selection of winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained.

### **2. Activation Entries**

- 2.1 By submitting an entry to the Activation, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.
- 2.2 All costs and expenses incurred and/or arising from the participation in the Activation, including without limitation, telecommunications, network, Short Messaging Services, postal and all such other charges and out-of-pocket expenses as may be incurred by a Participant during or in connection with the Activation shall be borne by the Participant.
- 2.3 Proof of submission of an Entry is not proof of receipt, and the Organiser shall not be liable for any delay, lost, damaged and/or non-receipt of submissions. The Organiser is not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration of, user or member communications, or any problems or technical malfunction of our telecommunications network or lines, computer online systems, servers or providers, computer equipment, software, failure of e-mail or players on account of technical problems or traffic congestion on the Internet.

### **3. Eligibility**

- 3.1 Where the eligibility age prescribed in the Schedule to Conditions of Entry is below the age of eighteen (18), Participants are required to obtain the written consent (in such form as may be prescribed by the Organiser), from their parents/legal guardians before participating in the Activation and submitting any personal information.
- 3.2 The Organiser may require a Participant to provide proof of eligibility to participate in the Activation including without limitation, identification documents, and the written consent of parents/legal guardians in the case of Participants below the age of eighteen (18) years.

#### **4. Ineligibility**

The following groups of persons shall not be eligible to participate in the Activation:

- (a) Employees of the Organiser and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses); and
- (b) Employees of the Organiser's agencies associated with the Activation and their immediate families (spouse, children, parents, siblings, and their spouses).

#### **5. Disqualification**

- 5.1 The following entries will be disqualified:
- (a) unclear, incomplete, duplicate, copies, illegible or incorrect entries; and/or
  - (b) entries that violate the Terms and Conditions, any applicable laws and/or regulations.
- 5.2 In addition, the Organiser reserves the right to disqualify any Participant that:
- (a) undermines, has or attempted to undermine the operation of the Activation by fraud, cheating or deception; and/or
  - (b) are not eligible or unable to provide proof of eligibility to participate in the Activation for verification by Organiser when requested.
- 5.3 In the event of a disqualification after a Prize has been awarded, the Organiser reserves the right to demand for the return of the Prize or payment of its value from the disqualified Participant.

#### **6. Prizes**

- 6.1 The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.

- 6.2 The Organiser reserves the right to substitute any one of the prize(s) with items of equivalent value at any time without prior notice. Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser.
- 6.3 Any additional costs not specifically stated in the Schedule to Conditions of Entry in relation to a Prize shall be the responsibility of the Winner.
- 6.4 All Prizes must be taken according to the terms and conditions of the Organiser, its agent sponsor or third party providing the Prizes.
- 6.5 Prize(s) are given out on an “as it is” basis. The Prize shall be used/taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law.
- 6.6 Where a Participant is under the age of 18 years of age and is declared a Prize winner, the Participant must be accompanied by their parent/legal guardian throughout the Prize fulfilment.

## **7. Publicity**

The Organiser may use a Participant’s entry including without limitation, photos, drawings, text, and any other content or information submitted for purposes of the Activation (collectively the “Materials”), and the Participant’s name, and/or likeness, for advertising, publicity and Activation of any goods or services of the Organiser, for an unlimited time throughout the world without compensation, and in any media. The Participant shall do all things necessary to give effect to this if requested by the Organiser.

## **8. Intellectual Property Rights**

The Participant agrees that all intellectual property rights in any contents and/or materials submitted, made or created by the Participant in connection with the Activation and any derivative works arising there from will perpetually and unconditionally be vested in, assigned to and owned by the Organiser. The Organiser has the right to use and modify such materials or works in any way it deems fit without compensation to the Participant and the Participant waives all rights he or she may have in such materials or works.

## **9. Indemnity**

Each Participant agrees to indemnify, release and hold harmless each of the Organiser, its holding, subsidiary or related companies as defined in the Companies Act 2016 (“Gerbang Alaf Restaurants Sdn Bhd”), directors, officers, employees, agents, sponsors and/or representatives against any and all losses, rights, claims, actions and damages (including special,

indirect and consequential damages) arising from or incurred as a result of the Participant's participation in the Activation, acceptance of any Prize, and/or the use of the Participant's entry and/or likeness in connection with the Activation or violation of the Terms and Conditions,

## **10. Limitation of Liability**

- 10.1 The Participant's participation in the Activation shall be at the Participant's own risk.
- 10.2 The Organiser, Gerbang Alaf Restaurants Sdn Bhd, its, directors, officers, employees, agents, sponsors and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Activation, as well as the redemption and/or utilisation of any Prize won.

## **11. Ownership / Use Rights**

- 11.1 The Participants grant to McDonald's Malaysia the right to use any photos and/or other material received during the Activation (including the Participants' name, email addresses, contact numbers, photos, etc.) for advertising, marketing and communication purposes without compensation to the Participant, his or her successors or assigns, or any other entity.

## **12. General**

- 12.1 The Organiser, its agents, sponsors and/or representatives shall not be liable to perform any of their obligations in respect of the Activation and the Terms and Conditions where they are unable to do so as a result of circumstances beyond their control and shall not be liable to compensate the Participants in any manner whatsoever in such circumstances.
- 12.2 Any names, trademarks or logos used and or reproduced in any materials (including marketing and Activational materials) in connection with this Activation, in particular that relates to the Prize, are the properties of their respective owners. This Activation and the Organiser are not affiliated with, or endorsed or sponsored by, the relevant owners, unless otherwise communicated, and such owners are not part of the Organiser's group of companies
- 12.3 The Organiser shall be entitled to assign or sub-license the whole or any part of its rights hereunder to any third party as may be determined by the Organiser.
- 12.4 The invalidity, illegality or unenforceability of any terms hereunder shall not affect or impair the continuation in force of the remainder of the Terms and Conditions of the Activation.

- 12.5 Where the Terms and Conditions of the Activation is prepared in English and any other language(s) in the event of any inconsistency between the English language and the other language(s), the English language version shall prevail and govern in all respects.
- 12.6 The Terms and Conditions of the Activation shall be construed, governed and interpreted in accordance the laws of Malaysia.

**13. Privacy Notice**

- 13.1 By participating in the Activation, the Participant agrees to the processing of the Participant's Personal Data by the Organizer in accordance with the Privacy Notice at <https://www.mcdonalds.com.my/support-privacy/eng>